

Longacres Garden Centres **Chelmsford**

Customer Service Assistant

Job Advert

Longacres Garden Centre Chelmsford



Longacres Garden Centre is family-run, and the business has grown to include six stores in the South East of England. From a few employees in 1979 to over 700 employees in 2023, Longacres is a growing company with opportunities for staff to develop and learn. Our diverse team is friendly, supportive and inclusive. We value our loyal customers, high quality products and ability to offer competitive prices.

Longacres Garden Centre are looking for an enthusiastic individual to join our fun and friendly Food team, if you have previous experience working within the food retail industry then we would like to hear from you.

Responsibilities would include: -

- Replenishment and merchandising of stock.
- Picking and packing for collections and deliveries.
- Dealing with customer enquiries.
- General housekeeping of the department.
- Ensuring that all the products are correctly priced, clearly marked and displayed safely.
- Assisting in other parts of the business as required.

Nice to have:

- You are enthusiastic and approachable.
- You are willing to develop and learn.
- Positive can-do attitude.
- Good customer service skills.
- Previous experience within retail is preferred but not essential.

Benefits

- Free onsite parking
- 15% Staff discount
- Training and development with opportunities to forge a career with us
- Pension plan
- Benefit/Reward program
- Holiday entitlement of 29 days, including bank holidays based on a full time contract

Store: Chelmsford

Department: Food

Contract: Full-time

Hours: Up 40 hrs per week

If you are interested in applying for this position, then please email your CV with a covering letter to recruitmentadvisor@longacres.co.uk