

Longacres Garden Centres **Bourne Valley**

# Café Assistant Manager

Job Advert



Do you have previous experience managing a large team and enjoy the buzz the hospitality industry can bring? Then you could be our next Café Assistant Manager, your job will be to work alongside our Café Manager to ensure smooth running of our café area.

Longacres Garden Centre is family-run and the business has grown to include six stores in the South East of England. From a few employees in 1979 to over 700 employees in 2024, Longacres is a growing company with opportunities for staff to develop and learn. Our diverse team is friendly, supportive and inclusive. We value our loyal customers, high quality products and ability to offer competitive prices.

## Responsibilities would include but not limited to:

- Effectively manage a large team whilst running front of house in the managers absence
- Maintain high catering standards
- Welcome guests on arrival and bid them farewell
- Have good knowledge of the food and drinks we offer
- Ensure you and your team have high standards of food hygiene and follow the rules of health and safety;
- Serve guests food & drinks and check on their satisfaction
- Train new team members in company standards, customer service, and job duties
- Connect with customers and develop strong relationships to encourage repeat visitation
- Motivate, guide, and mentor team members to exceed goals and creates a positive environment during shifts

## Nice to have:

- You must have at least 1 years' experience within hospitality
- Previous experience managing a team
- Good verbal and written English communication skills are essential as well as eligibility to work in the UK
- Basic knowledge of food hygiene
- Passion for customer satisfaction
- You must be flexible in terms of the working hours required of you

## Benefits

- Free onsite parking
- 15% Staff discount
- Benefit/Rewards system
- Training and development with opportunities to forge a career with us
- Pension plan
- Holiday entitlement of 29 days, including bank holidays

**Store:** Bourne Valley

**Department:** Café

**Contract:** Full time

**Includes:** Working alternate weekends

If you are interested in applying for this position then please email your CV with a covering letter to [recruitmentadvisor@longacres.co.uk](mailto:recruitmentadvisor@longacres.co.uk)